Automate eMails with Chatbotku
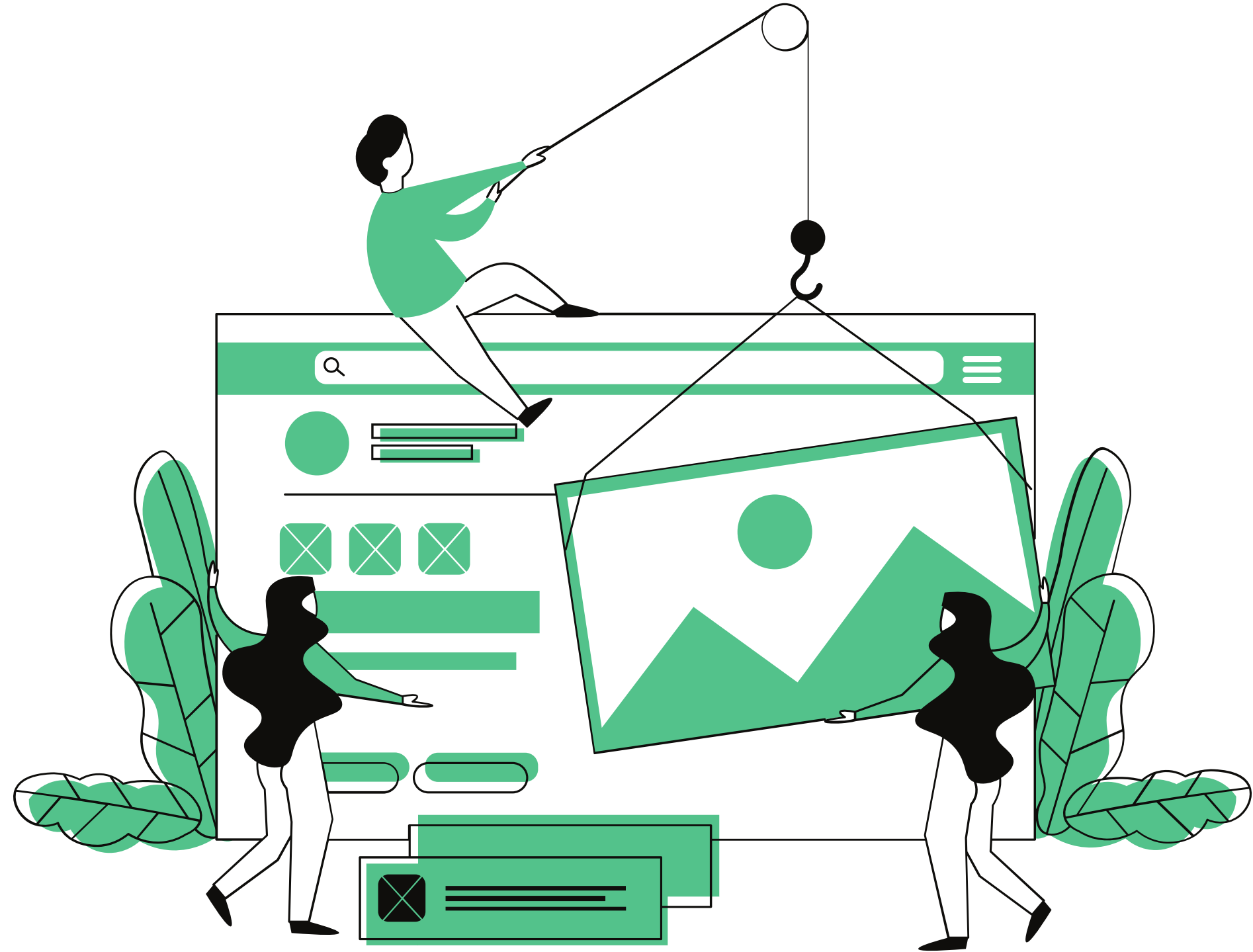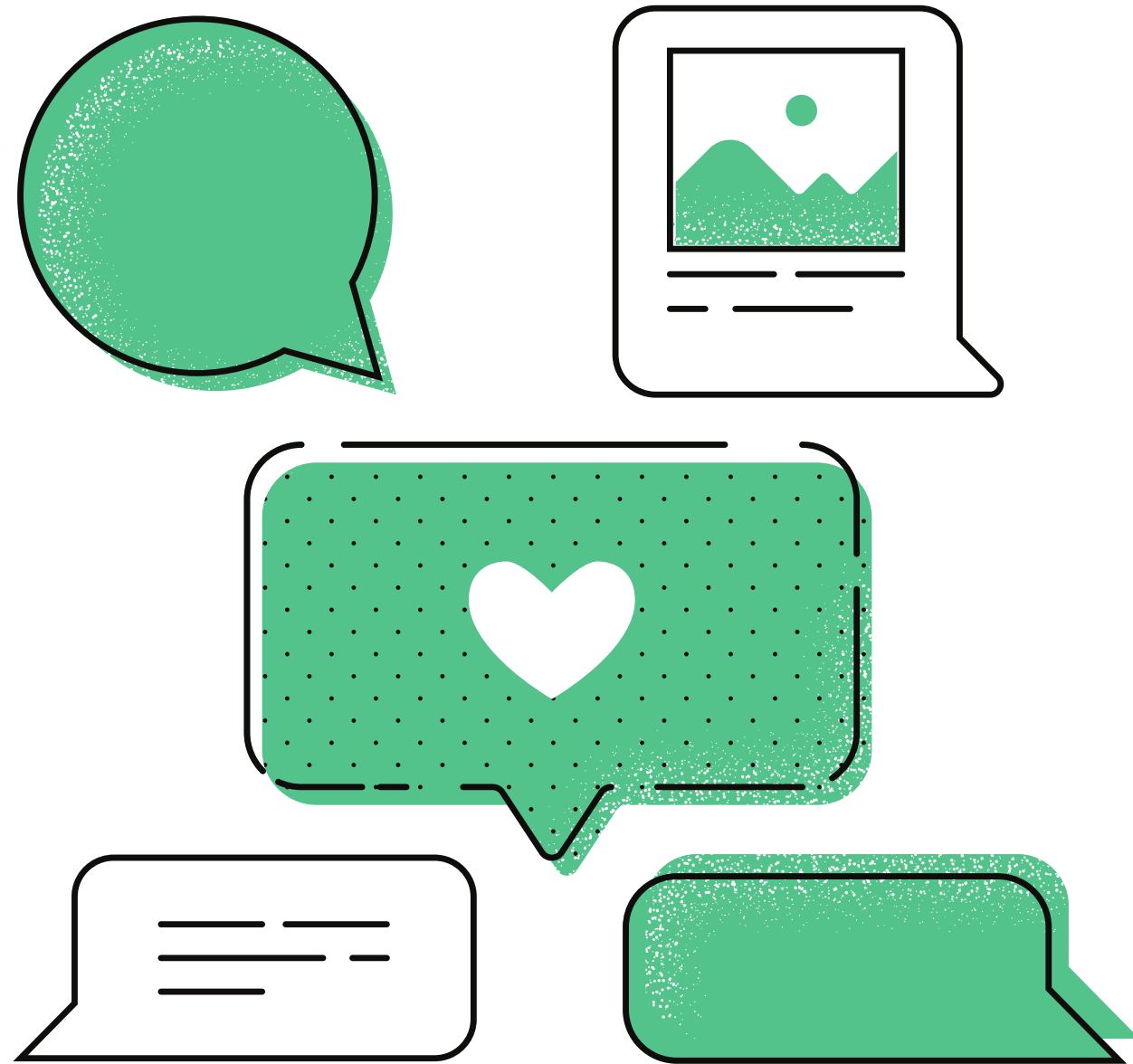
Only customer centric organizations will prosper in the current crisis, and proper communication is must for that.

Robomy Sdn Bhd

Summary

The proposed product is a cloud based system to automate email analysis and manage responses. The heart of of our system is deep learning and Natural Language Processing (NLP). Artificial Intelligence uses NLP to automatically understand and respond to human languages.

Problems

The role of effective communication in business is evident, but now it's playing an integral role than ever before. With people working from multiple locations, organizations needs to be equipped with tools for clear and simple communication.

No focus

With work from home or work from multiple locations, the team's focus on responding to emails can be lost.

Slow response

Organizations may reply emails with delays, where customer expects swift and sudden support.

Limited resources

Organizations have a limited number of human resources to handle customer queries and pay them close attention.

Solutions

In today's competitive landscape, automated emails can be invaluable in delivering quick and data driven communictions.

01 **Fast and Auto-generated Emails**

The system analyses incoming emails and forwards them to the right person in the company and suggests suitable email answers, and if needed send automated responses.

02 **24/7 and Data Driven**

The system can be semi-automated or fully automated, where responses can be done 24/7. The email responses are also data driven, to provide evidence based responses to key questions.
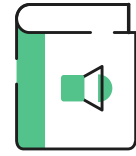
03 **More Diverse Contents**

The emails can include real-time analytics, or can add streaming data or can include a chatbot interface for unbroken communication.

Why We Started

Artificial Intelligence (AI) is rapidly coming of age, and we are going to see a world were humans and machines live and work together, sharing intelligence. At Robomy, all the while we were doing home works to provide affordable and local AI services to businesses, and now we want to explore the markets.

Why We Need to Push this Product Now

Market need this product now

Many entrepreneurs around the world are struggling with current crisis, and we want to give them opportunity to communicate well, both internally and externally, by expanding our reach.

No human resources to be wasted

With current crisis on, human resources became extremely valued and they are becoming more multi tasked, resulting catastrophic delays in business communications.

Equal opportunities

Diversity and equal opportunities are hot topics right now, and that applies to businesses too. We address these issues by providing every company with proper communication tools, that help them grab and maintain business.

Traction

We've been creating headlines since our inception three years ago, growing our capability to support industries by about 30% each year.

Our Target Market

The main targets are medium and corporate business establishments.

Medium Businesses

Corporate Businesses

Business Model

Cloud Based Service

DELIVERY

Digital and Direct

MARKETING AND SALES

Subscription Based

INCOME STREAM

Competitive Advantages

01

Machine Learning Based

This enables our system to achieve a high level of accuracy and benefit from targeted email drafts.

02

Classification

Recurring inquiries can be automatically assigned to the correct topic with a high degree of accuracy.

03

Data Enrichment

Data analytic and business insights can be extracted from emails. The system can be flexibly connected to third-party systems and databases using API connection.

04

Early to the market

There are currently no competitors focusing on automated targeted replies with data analysis and predictive modeling.

Meet the Team

Ramakrishna Damodharan

Chief Executive Officer

Mohammed Afsal

Chief Technology Officer

Syed Osman Al Haddad

Chief Corporate Advisor

Contact Us

+60 12-330 0745

rama@robo.my

www.robo.my
www.chatbotku.com
www.oud.ai
https://www.facebook.com/robomysb/