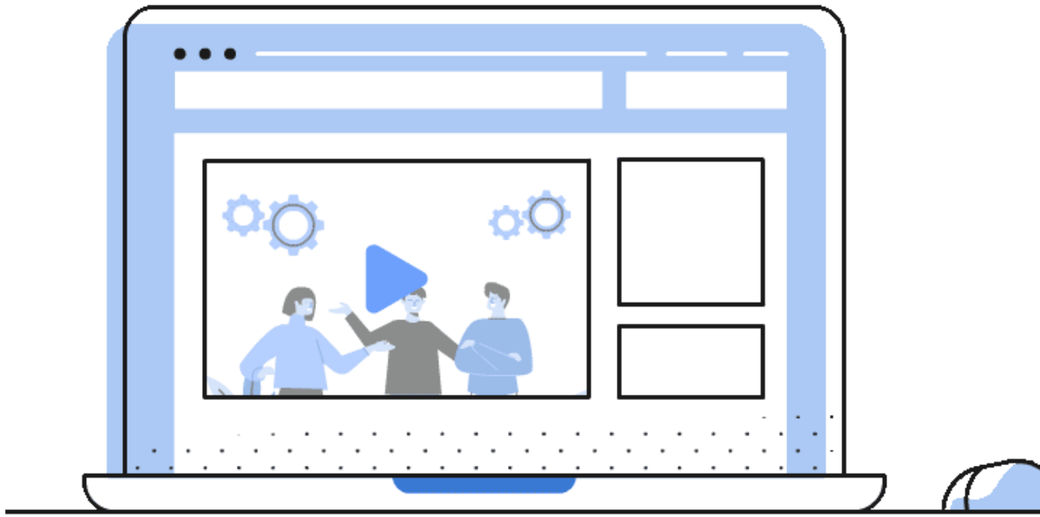
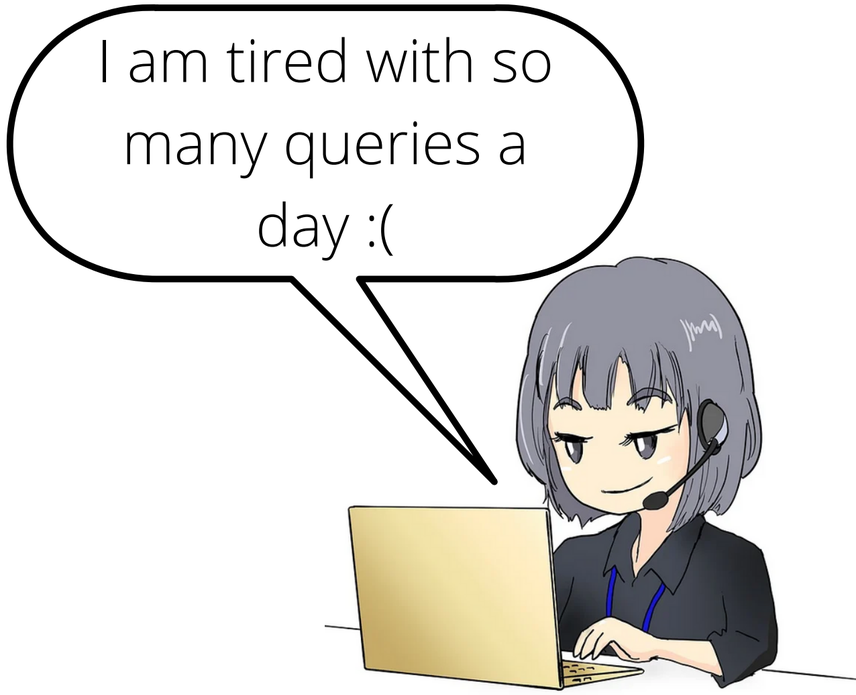
Chatbot use cases illustrated



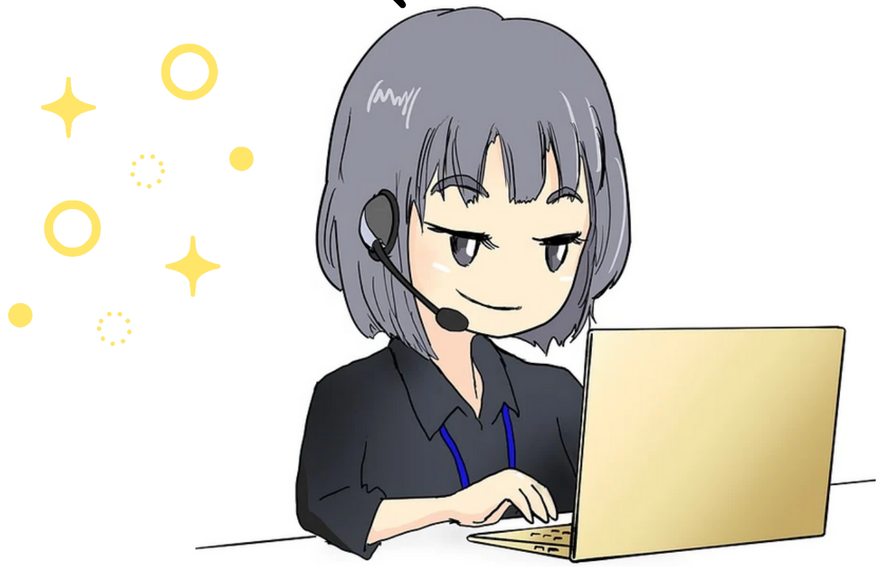
CHATBOTKU BY ROBOMY

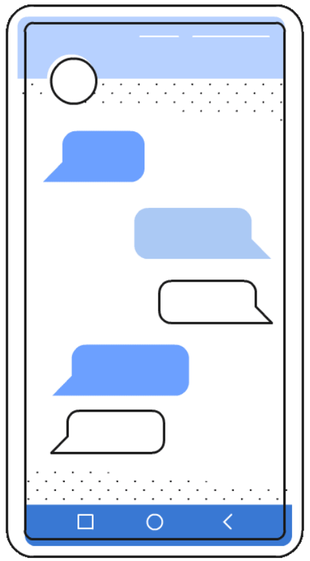
- **Large volume of queries a day**
- **Many go unattended or delays**

PARENTS UNHAPPY



Only important queries, now I am happy :)





~ 80% of queries handled by a chatbot

PARENTS ALSO HAPPY

I want to know my son's results

OK! Please enter ID

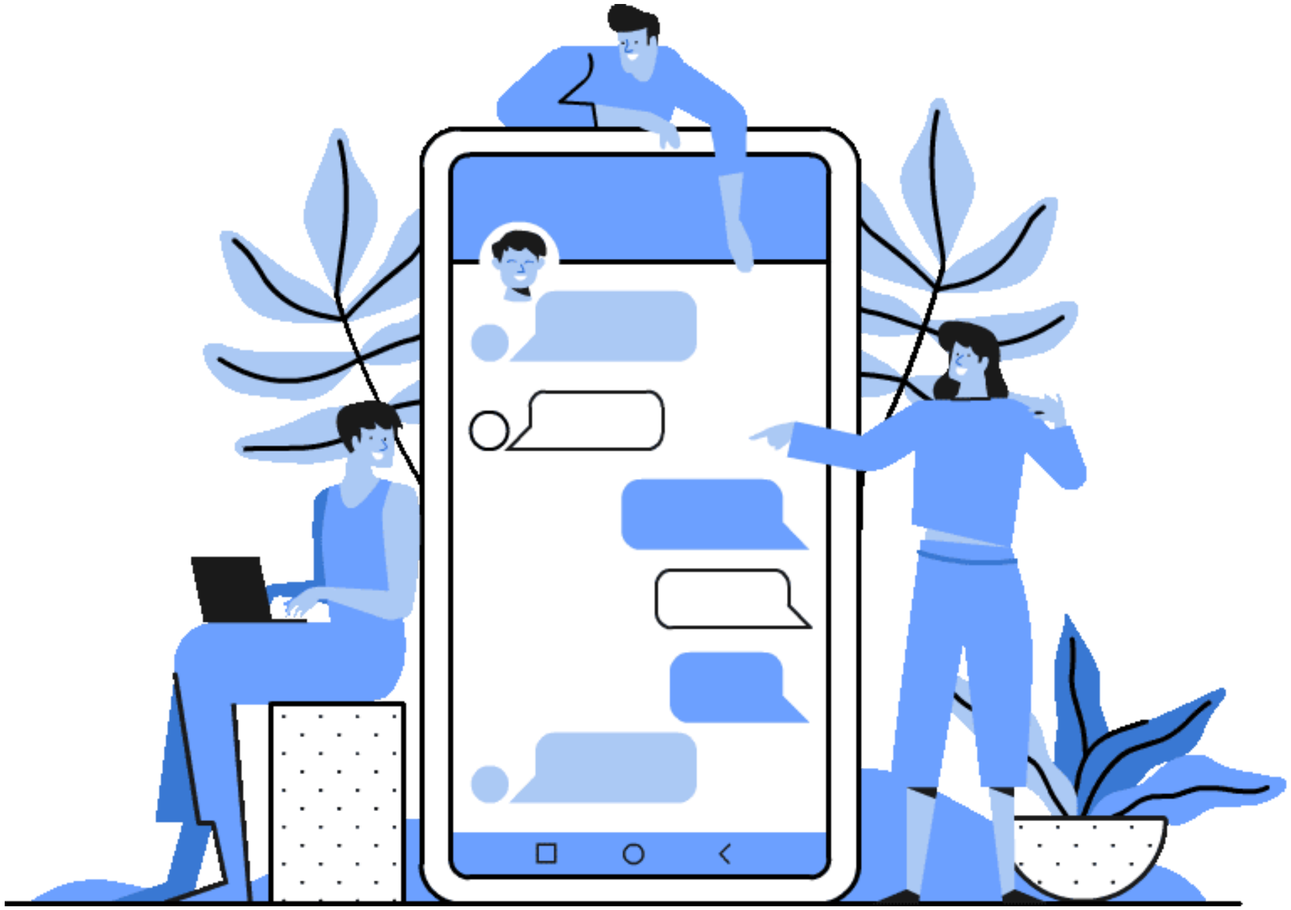
K1234-90

OK, I will email the result to the registered email ID.

Thank you very much

Chatbot for HR and admin support...

Lot of interactions, but problems unresolved.



There is a chatbot in the team now, interactions are cool, problems solved...

Leave application...

I want to apply for a leave

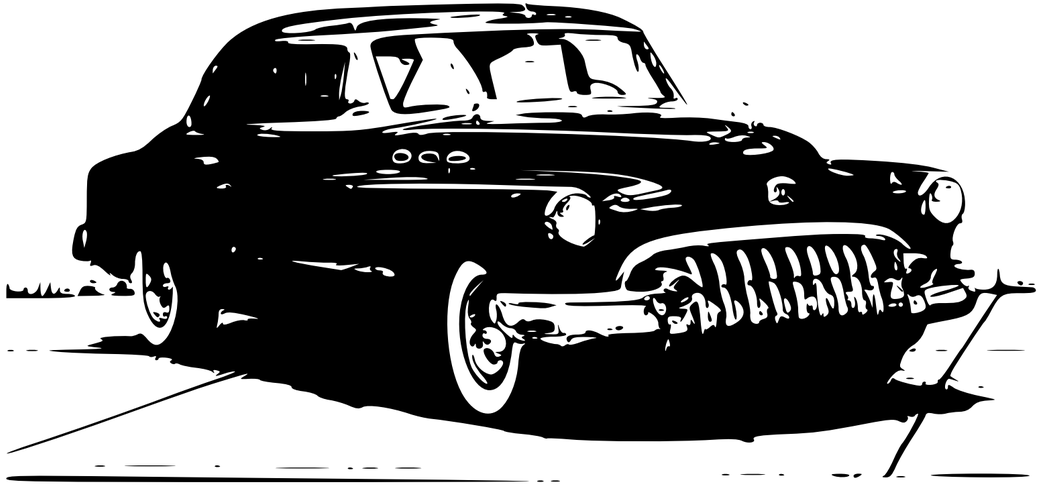
OK! On which date?

20 & 21, this month.

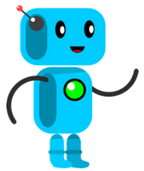
OK, I will message your manager, and let you know the status.

Okay. If approved pls inform all relevant people. Thank you.

Stay collaborated wherever you are...

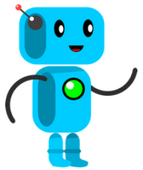


I will be late a bit, big jam. I have parked my car somewhere.



OK! I will inform your team.

Thnx...



Mr. Hassan from media department is waiting for a file from you to start working.

Oh Okay. I will email him now.

CHATBOTKU BY ROBOMY

Please write to us to get a Chatbotku for you: info@robo.my

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